

Managed IT Services

Base Support Services

- Server/Network/Firewall/PBX Administration
- Proactive monitoring, patching and updates
- Hardware & software asset management
- Complimentary hosting services
- Predictable IT maintenance & operations costs

Let us help your organization can deploy, manage and support Information Technology (IT) services seamlessly while containing costs and minimizing cybersecurity threats.

Alasconnect is a full-service Technology Service Provider, providing complete IT maintenance, support and deployment services for our clients. With over 20 years of experience in enterprise technology support, our technicians and engineers are your partners in delivering excellent technology experiences.



Reduce overall cybersecurity risk and liability by leveraging the expertise of an expert Managed Services Partner.

Why Managed Services?

If your organization is struggling to scale up its technology solutions while maintaining quality, security and availability, a Managed Services Provider may be the solution. We work with your team to extend their capabilities, providing a systematic maintenance & operations solution for your core IT applications and systems.

Alasconnect becomes a part of your technology team.

What does the service cover?

- Servers (Windows & Linux)
- Local Area Network (LAN)
- WiFi Controllers & Access Points
- VoIP & UC
- Firewalls
- Routers
- Applications
- Databases
- Remote Support
- On-site Support
- OS Patching & Upgrades
- DNS Registration & Hosting
- Website Hosting
- SaaS and Cloud Services
- Self-Service Tools
- Technology Knowledge Base

Don't pay extra for a support service call out, we only succeed when you don't have problems.

Optional Services

- 24/7/365 support services
- Cloud & app migration
- Project based services
- Professional staffing & augmentation

Ready to learn more?



Managed IT Services

End User Support Services

- Business hours support for your employees and extended team
- Remote and on-site troubleshooting & repair
- Proactive monitoring & maintenance
- Hybrid work solution

Does your technology team help foster innovation and drive the organization forward, or are they struggling to just keep the lights on?

Alasconnect is a full-service Technology Service Provider, providing full-scale end user support services, including both remote support and on-site in person assistance. Our team strives to response before a problem occurs so you don't have down-time or disruptions.



Persistent problems with IT systems and services is a leading cause of employee frustration & turnover.

With the global transition to hybrid work, your teams need maximum flexibility but you also need to maintain appropriate security controls to reduce risk. Your organization doesn't have to sacrifice ease of use to remain secure and compliant.

Alasconnect's Managed IT Service provides a comprehensive security solution which reduces risk, facilitates remote access and maintains the confidentiality, integrity and availability of your critical data assets and systems.

What does the service cover?

- Laptops/Desktops (PC and Mac)
- Mobile Devices
- Tablets
- VoIP Endpoints
- Printers/Scanners/Fax
- Microsoft 365
- Cloud Backup & Recovery
- Two-Factor Authentication
- Next Gen Anti-Malware Protection
- Endpoint Encryption at Rest
- White Glove Device Upgrade
- Remote Access
- Teleworker Gateways
- SaaS and Cloud Services
- Print from Cloud Service
- Cloud eDiscovery & Compliance

Never pay extra for a support service call out, we only succeed when you don't have problems.

Optional Services

- Mobile Device Management (MDM)
- Extended Detection & Response (XDR)
- Enterprise policy enforcement
- Device deployment services

Ready to learn more?

